

# Evaluating Workplace Education Programs: ECONOMIC BENEFITS

*Which benefits did your organization gain  
because employees improved their basic skills in your WEP?*

(Please check all that apply)

Organization:

Program(s) Name:

<b>ECONOMIC BENEFITS</b>	<b>Benefit Gained? ✓ = Yes</b>	<b>Measured Results? ✓ = Yes</b>
<b><i>Direct Economic Benefits</i></b>		
• Increased quality of work		
• Increased output of products and services		
• Reduced time per task		
• Reduced error rate		
• Reduced wastage in production of products and services		
• Better health and safety record		
• Increased profitability		
• Increased customer retention		
<b><i>Indirect Economic Benefits</i></b>		
• Improved capacity to solve problems		
• Improved capacity to cope with workplace change		
• Improved capacity to use new technology in workplace		
• Increased capacity to handle on-the-job training		
• More employees participate in job-specific training		
• <i>Improved</i> results in job-specific training		
• <i>Quicker</i> results in job-specific training		
• Improved employee morale/self-esteem		
• Better team performance		
• Improved labor-management relations		
• Reduced absenteeism		
• Improved effectiveness of supervisors		
• Increased employee retention		
• Higher success rate in promoting employees within the organization		
• Higher success rate in transferring employees within the organization		
• Other (please specify)		